Loqate, A GBG Solution
Release Notes – Verify API
2021Q1.1 Minor Release

Case Resolutions

Please visit https://support.loqate.com/release-information/2021q1-1-resolved-cases/ for a list of cases resolved in this release. If you would like more details on any of the solved cases listed, please contact LoqateSupport@gbgplc.com for further information.

Supported Platforms

Legacy Platforms

The installers and libraries have moved to a new location for the following platforms: HPUX, Solaris, and Sparc. Please contact the support team: LoqateSupport@gbgplc.com for additional information on obtaining the installers and libraries for these platforms.

Local API Improvements

Verify Response Times

Loqate have responded to an isolated incident that was impacting process response times. The affected countries were Hong Kong and Portugal. Most users will not have been affected. The respective cases are now resolved with this release.

Installation Instructions

Please remember to update both the program files and the reference data. The improvements are tied to the data in the Global Knowledge Repository and the Local API. If you need any assistance with the upgrade of the Local API or the data update process, please contact GBG Loqate Support.

The setup wizard for the Local API can be obtained from our SFTP server. Please contact your account manager to retrieve the SFTP information. If you do not know who your account manager is, please contact the support team at LoqateSupport@gbgplc.com.